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## **Air BP Launches Extensive Online Training Services to Branded FBOs**

### **Highly Effective Web Based Educational Series Accents Air BPs Industry Recognized Quality Control and Fuel Handling Safety Training**

**Salem, Oregon – July, 2008** – Air BP USGA, in concert with Aerostudies Inc., has developed an industry leading, multi-level, on-line educational FBO training program for the USGA Dealer Network. The online educational series is designed to engage and educate through graphics, real world scenarios, testimonials and day-to-day situations that noticeably shorten the learning curve of FBO line service and customer service employee's. This innovative online training program is supported by Air BPs reputable industry recognized Quality Control training series.

"There is an obvious need to provide FBO education in a web based format," said Walter Chartrand, Air BP Training Manager. "The Air BP Online training serves to present our branded dealers with yet another value added offering that branded customers have come to depend on for business growth and success."

Continuing security and safety education on the ramp remains a fundamental element of FBO success. The ability to access recurrent FBO training will bring focus to the areas of FBO safety and customer service. The opening and most critical module, Misfueling Training, represents the first in a series of effective, online educational FBO resources that include: Introduction to Aviation, Introduction to Airport Operations, Safety on the Ramp, Security Training, and Basic Customer Service.

"Web-based training can greatly reduce time an instructor spends doing mundane teaching related tasks, and allow them more time for one-to-one training or being on the job," states Geoff Falconar, President of Aerostudies. "Web-based e-Learning, in conjunction with face-to-face and hands on training programs, enables those productive, experienced people to stay on the job while equally helping trainees to be more productive."

"This is just the beginning to a broad scope of FBO related training courses to come," states Chartrand.

Air BP dealers are encouraged to enroll by visiting <http://onlinetraining.airbpaviation.com> or by contacting Chris Fought at 800-752-9220.

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*Air BP is a leading global marketer of aviation fuels, related products and support services. They provide aviation fuel, lubricants and related services at more than 1,600 locations in 90 countries around the world.*

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